**IMPORTANT CUSTOMER INFO**

**BASEBOARDS AND WALLS**

Quality Hardwoods will do our very best to be careful while we are in your home. Due to the nature of our work and the machinery that we use, occasional scuff marks occur on the baseboards a wall. Please know that touch up painting will be needed and is not the responsibility of Quality Hardwoods.

**FINISH AND STAIN**

Please know that we will need control of your HVAC system. We will want to be able to set the temperature and humidity levels of your home to industry standards to ensure that the stain and finish dry at appropriate rates. Failure to let us control the environment can result in finish failure and we will not be held responsible.

For sanding, refinishing, and repairs we cannot guarantee the color and sheen level matching. Floors done in your home at different times might not look exactly the same even with the use of the same stain and finish. The ONLY way to achieve a uniform look is to treat ALL AREAS AT THE SAME TIME.